CWA Version 2.0 New Features/Functionality

I. New CWA front page login, navigation and user type(s)

1. Users now just get a single button upon entry to CWA. If already logged in to ETA, the page displays user ETA login info and button to enter. If not, button to login redirects user to ETA for authentication.

2. Upon authentication/entry to CWA, user navigation is customized to the user type. In this way, TP user type(s) only see links and navigation appropriate for them (i.e. no links to government pages). Similarly, government users only get links and navigation appropriate to their uses type and access level. So, for example, a PPSO user has no links to Audit Module (no access rights), but a PPSOMaster or DoDMaster user has the Audit links.

3. Only the new PPSOMaster user type was implemented. All new requirements involving TPAgents and TPMaster management of TPAgents has been deferred to a later date. The new PPSOMaster has the same functionality as a PPSO user type, but in addition can view the Audit Module, and when doing searches/reports, is not restricted to seeing only their associated GBLOC.

II. New PPSO Module functionality

1. New Messaging System.

1.1 Users can now create multiple messages per line item, with each message stamped with the date/time of creation, along with the userID that created the message. Messages are no longer restricted in content, and can now contain the characters % ‘ “. All messages for a given line item are displayed on a single page chronologically, reached with a link on the Shipment Services and Charges Page, indicating the total number of messages for that line item. New messages are indicated as “New”.

1.2 New messages can be sent from a TP to either the origin PPSO or destination PPSO, or from an origin/destination PPSO to a TP, or from the origin/destination PPSO to the destination/origin PPSO.

1.3. Messages are flagged as “new” upon creation, and remain in that state until the destination target of the message (i.e. TP SCAC, origin GBLOC, destination GBLOC) views the new message. The new flag is displayed on both the TP and PPSO open item reports as well as search results. The result is that users no longer have to search all their shipments to determine if there are new messages, it will be displayed and obvious from the listing of shipments.

1.4. The old, original notes capability was retained, and are now used explicitly to display notes that come in on the EDI 859 notes section, or notes that go out on the EDI 858 (i.e. costing reasons/notes for denial of items by costing engine).

2. Automatic popup of message box if PPSO denies or disputes an item. When an authorized user disputes or denies an item on the Shipment Services and Charges Page, a popup appears informing them they should leave a message explaining their reason for disputing/denying the item, and then the Message Page appears for them to create the message for that disputed/denied item.

3. New Invoice Report(s) per requirements. Users can select to generate report for either web view or download form (| separated fields). If user type is a PPSO, then reports are generated only for their GBLOC. If user type is other government user (i.e. PPSOMaster, DoDRead, DoDMaster), then users have the option of selecting a particular GBLOC to generate the web or download report, or generating either report type for all GBLOCs. The report shows the summary number of invoices per GBLOC in pending state, disputed state (i.e. items either denied or disputed) and total open invoices. The report also details all invoice numbers and shipment BLs that comprise the summary.

4. PPSO users can now edit all location information associated with a particular line item (i.e. in Version 1, you could only edit the zip code/rate area).

5. Line Of Accounting information display has been better organized, with all Lines Of Accounting for a shipment now appearing on a single LOA page/link. If a shipment has an additional LOA due to either a Diversion or a Long Delivery, all LOA information is displayed/editable from the one LOA page. This fixes the problem of trying to find the appropriate LOA for a shipment in CWA (i.e. in Version 1, the Diversion LOA was on the Diversion Page and the Long Delivery LOA was on the Long Delivery Page).

6. PreApproval entry has been simplified with the addition of some high level service buttons. When users click on the high level service button(s), the appropriate individual billed items are checked that correspond to the selected high level service. For example, if a user clicks the Shuttle Service Button, the Aux Vehicle and Labor Service boxes are checked, or if a user clicks the SIT Service Button, the SIT 1st day, SIT Additional Days and Warehouse Handling boxes are checked.

7. Print BL capability was added to the PPSO Module. Government users now have the link and ability to print the BL/generate PDF version of BL by entering the BL Number, exactly as in the TP Module. PPSO users are restricted to viewing/printing BLs for their GBLOC just as TPs are restricted to viewing/printing BLs for their SCAC.

8. Variable maximum quantities for packing items, based on weight, is implemented per the requirements. Items that surpass the max for the given shipment weight are flagged in red similar to other flags for mileage or weight discrepancies.

III. New TP Module functionality

1. New Messaging System described above in PPSO Module.

2. Edit of items on the TP Shipment Services and Charges Page automatically selects checkbox. So, as soon as a TP puts the mouse focus on an item to edit, the associated edit item checkbox is automatically checked for them. By doing this, it prevents TP users from accidentally editing an item but forgetting to check the associated edit box.

3. TP users can now edit all location information associated with a particular line item (i.e. in Version 1, you could only edit the zip code/rate area).

4. TP users can now enter/edit Reweigh information (i.e. in Version 1, only PPSOs could enter/edit Reweigh info).

5. View Shipments has been modified to allow users to enter a date range for the report, rather than just showing all shipments associated with that SCAC. In addition, TP users can filter the shipment report by Code of Service, if desired.

IV. Reweigh Functionality

1. Reweigh functionality fully implemented
1.1. Reweigh functionality fully implemented to handle this scenario. If a shipment has not been sent to PowerTrack, and a reweigh is entered into CWA, then the shipment will be picked up by the Reweigh Handler. The Reweigh Handler checks the new reweigh weight, and if it is less than the original linehaul net weight, takes action. In this case, all items that have been billed and that depend on the shipment net weight will have the value of the net weight in CWA changed to the new reweigh weight, and the status of all these items is reset to updated status (even if already approved or denied). Once the PPSO comes in and approves these updated items, the costing engine will then recalculate each item using the new reweigh weight. In addition, when the 858 is sent to PowerTrack, it will indicate the weight used for each calculation to be the reweigh weight. The net effect of the Reweigh Handler is to basically act as a TP and update the net weight for all billed items that use the net weight (i.e. if a TP came in and edited by hand every item on the shipment that uses the net weight with the new weight, then you would have the exact results that the Reweigh Handler generates).

V. Improved Audit Module

1. Additional audit trail elements have been added (per the requirements) to include the audit/display of changes to location information. For each billable item in the audit trail display, there is now a location link that takes the user to the audit trail for that location for that item. Any changes to any location for an item are displayed chronologically. In addition, there is a Shipment Address Audit Page, which shows the audit trail for all changes to all locations for a shipment (i.e. both THIST addresses as well as TP addresses).

2. The billable item audit trail display has been reorganized to make things easier to understand. Each item's audit trail is self contained, and separated from the next item's audit trail, and organized chronologically. Thus a user can see exactly what has changed for a given item moving forward in time. In addition, when there is more than one of a given item code (for example multiple 405 Fuel Charges), each item is separated into its own audit trail, so users can distinguish between the two.

3. An additional display was added to show an audit trail of other shipment items and flags that have changed. Examples of things now displayed on this new page are changes to the OTO flag, reweigh flag, and header notes (these items were not displayed in Version 1).

VII. New Reports

1. A download version of the Shipment Detail Report was added per the requirements.

2. The Branch of Service Report has been expanded with two additional reports per the requirements (a web and a download view of the same report). The new report shows not only the summary PowerTrack payment information for the branch selected, but also the detailed subtotal PowerTrack payment information per shipment.

VIII. New CWA Management Module (for DoDMaster only currently)

1. Email Management Page
1.1 An authorized user can set the global times that email reminders will be sent out to the PPSOs. Each hour block can be enabled or disabled for email reminders. The system automatically takes into account time zone differences, so if 1 AM is enabled, then the system will send out email reminders for all GBLOCs at 1 AM local time for that GBLOC.
1.2 An authorized user can set the email reminder parameters for each GBLOC. These parameters are whether or not the GBLOC will receive reminders (enabled/disabled), and the email addresses to send the reminders to.

2. Costing Detail Pages provide the authorized user with the ability to research the costing of any item on any shipment. Once a BL is entered, all the costing parameters for

that shipment are displayed, along with every billed item. The user can then select a particular billed item, and every parameter that was used to derive the cost for that selected item are displayed, as well as the parameters submitted by the TP to derive their cost.

3. Costing Metrics Pages
3.1 Provides reports detailing the efficiency of the costing engine. Every item code that has been rated is displayed with the count of how many times that item code has been rated, and the percentage the CWA cost agreed with the TP submitted cost for that item code.

3.2 Provides reports showing what GBLOCs and what item codes the costing engine was unable to locate a rate for, in order to show where the SDDC Rate Tables have incorrect or missing data.

3.3 A detailed report, line item by line item, is available for any items that had a costing discrepancy. Each item is then linked to the Costing Detail Page to determine what caused the discrepancy in the rating of that particular item.

VIII. New CWA EDI Reports Module (for DoDMaster only currently)

1. An authorized user can view the EDI 824 Report by ISA SenderID, which shows every EDI 824 that was generated by CWA for a given ISA SenderID (per the requirements), for a selected date range. Each entry in the 824 report is linked to take the user to the detailed information concerning the selected 824. The detailed information shows every problem/advice that was given in the EDI 824 that was sent to PowerTrack.